

Scorecards of National departments

A self-assessment score-card per national department is provided in the pages that follow, in alphabetical order.

On the left-hand side of the score-card the score per performance area is provided. On the right-hand side, the score per management standard is provided. Some performance areas are measured through more than one management standard, and in such cases the score for the performance area is the average of the scores for the management standards.

Management Performance Assessment Tool

Self Assessment Score Card



Province: National Department
Department: Agriculture, Forestry & Fisheries

1. Strategic Management					3.5	2.8
Performance Area	Your score	Public Service Average	Standard	Your score	PS Average	
1.1 Strategic Planning	3.5	3.0	1.1.1 Strategic planning alignment	3	2.9	
			1.1.2 Annual Performance Plans	4	3.0	
1.2 Programme Management	4.0	3.0	1.2.1 Programme Management Alignment	4	3.0	
1.3 Monitoring and Evaluation	3.0	2.5	1.3.1 Use of monitoring and evaluation outputs	3	2.5	

2. Governance and Accountability					2.6	2.6
Performance Area	Your score	Public Service Average	Standard	Your score	PS Average	
2.1 Service Delivery Improvement	3.0	1.9	2.1.1 Service delivery charter, standards and SDIP	3	1.9	
2.2 Management Structures	1.0	2.6	2.2.1 Functionality of management structures	1	2.6	
			2.3 Accountability	4.0	3.4	
2.3 Accountability	4.0	3.4	2.3.1 Annual reporting	3	3.6	
			2.3.2 Functioning of Audit Committee	4	3.1	
2.4 Ethics	1.5	2.3	2.4.1 Systems and policies to ensure professional ethics	1	2.2	
			2.4.2 Fraud prevention	2	2.4	
2.5 Internal audit	4.0	2.9	2.5.1 Assessment of internal audit arrangements	4	2.9	
2.6 Risk management	2.0	2.8	2.6.1 Assessment of risk management arrangements	2	2.8	
2.7 Delegations	2.5	2.6	2.7.1 Delegations in terms of PSA	1	2.5	
			2.7.2 Delegations in terms of PFMA	4	2.7	

3. Human Resource and Systems Management					2.5	2.4
Performance Area	Your score	Public Service Average	Standard	Your score	PS Average	
3.1 Human Resource Strategy and Planning	3.0	2.6	3.1.1 HR planning	2	2.6	
			3.1.2 Organisational design	3	2.4	
			3.1.3 Assessment of Human Resources Development	4	2.9	
3.2 HR Practices & Administration	3.0	2.2	3.2.1 Assessment of personnel administration systems	4	2.5	
			3.2.2 Application of recruitment practices	3	2.4	
			3.2.3 Staff retention	4	1.9	
			3.2.4 Management of diversity	1	2.0	
3.3 Management of Performance	2.0	2.6	3.3.1 Implementation of level 1-12 PMDS	3	2.9	
			3.3.2 Implementation of SMS PMDS (exc HOD)	1	2.3	
			3.3.3 Implementation of SMS PMDS for HOD	2	2.5	
3.4 Employee Relations	3.5	2.7	3.4.1 Functional departmental bargaining chamber	4	2.9	
			3.4.2 Management of disciplinary cases	3	2.5	
3.5 IT Systems	1.0	1.7	3.5.1 IT Governance Framework	1	1.7	

4. Financial Management					3.3	2.4
Performance Area	Your score	Public Service Average	Standard	Your score	PS Average	
4.1 Supply Chain Management	3.3	2.4	4.1.1 Demand management	3	2.4	
			4.1.2 Acquisition management	3	2.4	
			4.1.3 Logistics management	3	2.6	
			4.1.4 Disposal management	4	2.4	

Management Performance Assessment Tool Self Assessment Score Card



National Department: Arts and Culture

1. Strategic Management				4.0	2.8
Performance Area	Your score	Nat Dept Average	Standard	Your score	Nat Dept Average
1.1 Strategic Planning	4.0	3.0	1.1.1 Strategic planning alignment	4	2.9
			1.1.2 Annual Performance Plans	4	3.0
1.2 Programme Management	4.0	3.0	1.2.1 Programme Management Alignment	4	3.0
1.3 Monitoring and Evaluation	4.0	2.5	1.3.1 Use of monitoring and evaluation outputs	4	2.5

2. Governance and Accountability				3.5	2.6
Performance Area	Your score	Nat Dept Average	Standard	Your score	Nat Dept Average
2.1 Service Delivery Improvement	1.0	1.9	2.1.1 Service delivery charter, standards and SDIP	1	1.9
2.2 Management Structures	4.0	2.6	2.2.1 Functionality of management structures	4	2.6
2.3 Accountability	4.0	3.4	2.3.1 Annual reporting	4	3.6
			2.3.2 Functioning of Audit Committee	4	3.1
2.4 Ethics	3.5	2.3	2.4.1 Systems and policies to ensure professional ethics	3	2.2
			2.4.2 Fraud prevention	4	2.4
2.5 Internal audit	4.0	2.9	2.5.1 Assessment of internal audit arrangements	4	2.9
2.6 Risk management	4.0	2.8	2.6.1 Assessment of risk management arrangements	4	2.8
2.7 Delegations	4.0	2.6	2.7.1 Delegations in terms of PSA	4	2.5
			2.7.2 Delegations in terms of PFMA	4	2.7

3. Human Resource and Systems Management				3.4	2.4
Performance Area	Your score	Nat Dept Average	Standard	Your score	Nat Dept Average
3.1 Human Resource Strategy and Planning	3.3	2.6	3.1.1 HR planning	4	2.6
			3.1.2 Organisational design	3	2.4
			3.1.3 Assessment of Human Resources Development	3	2.9
3.2 HR Practices & Administration	3.8	2.2	3.2.1 Assessment of personnel administration systems	4	2.5
			3.2.2 Application of recruitment practices	3	2.4
			3.2.3 Staff retention	4	1.9
			3.2.4 Management of diversity	4	2.0
3.3 Management of Performance	3.3	2.6	3.3.1 Implementation of level 1-12 PMDS	4	2.9
			3.3.2 Implementation of SMS PMDS (exc HOD)	2	2.3
			3.3.3 Implementation of SMS PMDS for HOD	4	2.5
3.4 Employee Relations	2.5	2.7	3.4.1 Functional departmental bargaining chamber	4	2.9
			3.4.2 Management of disciplinary cases	1	2.5
3.5 IT Systems	4.0	1.7	3.5.1 IT Governance Framework	4	1.7

4. Financial Management				2.8	2.4
Performance Area	Your score	Nat Dept Average	Standard	Your score	Nat Dept Average
4.1 Supply Chain Management	2.8	2.4	4.1.1 Demand management	1	2.4
			4.1.2 Acquisition management	3	2.4
			4.1.3 Logistics management	3	2.6
			4.1.4 Disposal management	4	2.4

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Self Assessment Score Card



Province: National Department
Department: Basic Education

1. Strategic Management					2.2	2.8
Performance Area	Your score	Public Service Average	Standard	Your score	PS Average	
1.1 Strategic Planning	2.5	3.0	1.1.1 Strategic planning alignment	3	2.9	
			1.1.2 Annual Performance Plans	2	3.0	
1.2 Programme Management	2.0	3.0	1.2.1 Programme Management Alignment	2	3.0	
1.3 Monitoring and Evaluation	2.0	2.5	1.3.1 Use of monitoring and evaluation outputs	2	2.5	

2. Governance and Accountability					3.1	2.6
Performance Area	Your score	Public Service Average	Standard	Your score	PS Average	
2.1 Service Delivery Improvement	3.0	1.9	2.1.1 Service delivery charter, standards and SDIP	3	1.9	
2.2 Management Structures	3.0	2.6	2.2.1 Functionality of management structures	3	2.6	
2.3 Accountability	4.0	3.4	2.3.1 Annual reporting	4	3.6	
			2.3.2 Functioning of Audit Committee	3	3.1	
2.4 Ethics	2.5	2.3	2.4.1 Systems and policies to ensure professional ethics	2	2.2	
			2.4.2 Fraud prevention	3	2.4	
2.5 Internal audit	3.0	2.9	2.5.1 Assessment of internal audit arrangements	3	2.9	
2.6 Risk management	3.0	2.8	2.6.1 Assessment of risk management arrangements	3	2.8	
2.7 Delegations	3.5	2.6	2.7.1 Delegations in terms of PSA	4	2.5	
			2.7.2 Delegations in terms of PFMA	3	2.7	

3. Human Resource and Systems Management					3.2	2.4
Performance Area	Your score	Public Service Average	Standard	Your score	PS Average	
3.1 Human Resource Strategy and Planning	3.0	2.6	3.1.1 HR planning	3	2.6	
			3.1.2 Organisational design	3	2.4	
			3.1.3 Assessment of Human Resources Development	3	2.9	
3.2 HR Practices & Administration	2.5	2.2	3.2.1 Assessment of personnel administration systems	3	2.5	
			3.2.2 Application of recruitment practices	2	2.4	
			3.2.3 Staff retention	2	1.9	
			3.2.4 Management of diversity	3	2.0	
3.3 Management of Performance	4.0	2.6	3.3.1 Implementation of level 1-12 PMDS	4	2.9	
			3.3.2 Implementation of SMS PMDS (exc HOD)	4	2.3	
			3.3.3 Implementation of SMS PMDS for HOD	4	2.5	
3.4 Employee Relations	3.5	2.7	3.4.1 Functional departmental bargaining chamber	4	2.9	
			3.4.2 Management of disciplinary cases	3	2.5	
3.5 IT Systems	3.0	1.7	3.5.1 IT Governance Framework	3	1.7	

4. Financial Management					3.3	2.4
Performance Area	Your score	Public Service Average	Standard	Your score	PS Average	
4.1 Supply Chain Management	3.3	2.4	4.1.1 Demand management	3	2.4	
			4.1.2 Acquisition management	3	2.4	
			4.1.3 Logistics management	3	2.6	
			4.1.4 Disposal management	4	2.4	

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Province: National Department
Department: Communications

1. Strategic Management					3	2.8
Performance Area	Your score	Public Service Average	Standard	Your score	PS Average	
1.1 Strategic Planning	3.0	3.0	1.1.1 Strategic planning alignment	3	2.9	
			1.1.2 Annual Performance Plans	3	3.0	
1.2 Programme Management	3.0	3.0	1.2.1 Programme Management Alignment	3	3.0	
1.3 Monitoring and Evaluation	3.0	2.5	1.3.1 Use of monitoring and evaluation outputs	3	2.5	

2. Governance and Accountability					2.9	2.6
Performance Area	Your score	Public Service Average	Standard	Your score	PS Average	
2.1 Service Delivery Improvement	1.0	1.9	2.1.1 Service delivery charter, standards and SDIP	1	1.9	
2.2 Management Structures	4.0	2.6	2.2.1 Functionality of management structures	4	2.6	
2.3 Accountability	4.0	3.4	2.3.1 Annual reporting	4	3.6	
			2.3.2 Functioning of Audit Committee	4	3.1	
2.4 Ethics	2.0	2.3	2.4.1 Systems and policies to ensure professional ethics	2	2.2	
			2.4.2 Fraud prevention	2	2.4	
2.5 Internal audit	3.0	2.9	2.5.1 Assessment of internal audit arrangements	3	2.9	
2.6 Risk management	3.0	2.8	2.6.1 Assessment of risk management arrangements	3	2.8	
2.7 Delegations	3.0	2.6	2.7.1 Delegations in terms of PSA	3	2.5	
			2.7.2 Delegations in terms of PFMA	3	2.7	

3. Human Resource and Systems Management					2.6	2.4
Performance Area	Your score	Public Service Average	Standard	Your score	PS Average	
3.1 Human Resource Strategy and Planning	3.0	2.6	3.1.1 HR planning	3	2.6	
			3.1.2 Organisational design	3	2.4	
			3.1.3 Assessment of Human Resources Development	3	2.9	
3.2 HR Practices & Administration	1.8	2.2	3.2.1 Assessment of personnel administration systems	3	2.5	
			3.2.2 Application of recruitment practices	2	2.4	
			3.2.3 Staff retention	1	1.9	
			3.2.4 Management of diversity	1	2.0	
3.3 Management of Performance	3.0	2.6	3.3.1 Implementation of level 1-12 PMDS	4	2.9	
			3.3.2 Implementation of SMS PMDS (exc HOD)	3	2.3	
			3.3.3 Implementation of SMS PMDS for HOD	2	2.5	
3.4 Employee Relations	3.0	2.7	3.4.1 Functional departmental bargaining chamber	3	2.9	
			3.4.2 Management of disciplinary cases	3	2.5	
3.5 IT Systems	2.0	1.7	3.5.1 IT Governance Framework	2	1.7	

4. Financial Management					3	2.4
Performance Area	Your score	Public Service Average	Standard	Your score	PS Average	
4.1 Supply Chain Management	3.0	2.4	4.1.1 Demand management	3	2.4	
			4.1.2 Acquisition management	3	2.4	
			4.1.3 Logistics management	3	2.6	
			4.1.4 Disposal management	3	2.4	

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Province: National Department
 Department: Cooperative Governance

1. Strategic Management					3	2.8
Performance Area	Your score	Public Service Average	Standard	Your score	PS Average	
1.1 Strategic Planning	3.0	3.0	1.1.1 Strategic planning alignment	3	2.9	
			1.1.2 Annual Performance Plans	3	3.0	
1.2 Programme Management	4.0	3.0	1.2.1 Programme Management Alignment	4	3.0	
1.3 Monitoring and Evaluation	2.0	2.5	1.3.1 Use of monitoring and evaluation outputs	2	2.5	

2. Governance and Accountability					2.9	2.6
Performance Area	Your score	Public Service Average	Standard	Your score	PS Average	
2.1 Service Delivery Improvement	1.0	1.9	2.1.1 Service delivery charter, standards and SDIP	1	1.9	
2.2 Management Structures	3.0	2.6	2.2.1 Functionality of management structures	3	2.6	
2.3 Accountability	4.0	3.4	2.3.1 Annual reporting	4	3.6	
			2.3.2 Functioning of Audit Committee	4	3.1	
2.4 Ethics	3.0	2.3	2.4.1 Systems and policies to ensure professional ethics	4	2.2	
			2.4.2 Fraud prevention	2	2.4	
2.5 Internal audit	3.0	2.9	2.5.1 Assessment of internal audit arrangements	3	2.9	
2.6 Risk management	3.0	2.8	2.6.1 Assessment of risk management arrangements	3	2.8	
2.7 Delegations	3.0	2.6	2.7.1 Delegations in terms of PSA	4	2.5	
			2.7.2 Delegations in terms of PFMA	2	2.7	

3. Human Resource and Systems Management					2.1	2.4
Performance Area	Your score	Public Service Average	Standard	Your score	PS Average	
3.1 Human Resource Strategy and Planning	2.3	2.6	3.1.1 HR planning	2	2.6	
			3.1.2 Organisational design	3	2.4	
			3.1.3 Assessment of Human Resources Development	2	2.9	
3.2 HR Practices & Administration	2.3	2.2	3.2.1 Assessment of personnel administration systems	1	2.5	
			3.2.2 Application of recruitment practices	2	2.4	
			3.2.3 Staff retention	3	1.9	
			3.2.4 Management of diversity	3	2.0	
3.3 Management of Performance	1.7	2.6	3.3.1 Implementation of level 1-12 PMDS	2	2.9	
			3.3.2 Implementation of SMS PMDS (exc HOD)	1	2.3	
			3.3.3 Implementation of SMS PMDS for HOD	2	2.5	
3.4 Employee Relations	2.0	2.7	3.4.1 Functional departmental bargaining chamber	2	2.9	
			3.4.2 Management of disciplinary cases	2	2.5	
3.5 IT Systems	2.0	1.7	3.5.1 IT Governance Framework	2	1.7	

4. Financial Management					2.5	2.4
Performance Area	Your score	Public Service Average	Standard	Your score	PS Average	
4.1 Supply Chain Management	2.5	2.4	4.1.1 Demand management	3	2.4	
			4.1.2 Acquisition management	2	2.4	
			4.1.3 Logistics management	3	2.6	
			4.1.4 Disposal management	2	2.4	

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Self Assessment Score Card



Province: National Department
Department: Correctional Services

1. Strategic Management					2.3	2.8
Performance Area	Your score	Public Service Average	Standard	Your score	PS Average	
1.1 Strategic Planning	3.0	3.0	1.1.1 Strategic planning alignment	3	2.9	
			1.1.2 Annual Performance Plans	3	3.0	
1.2 Programme Management	3.0	3.0	1.2.1 Programme Management Alignment	3	3.0	
1.3 Monitoring and Evaluation	1.0	2.5	1.3.1 Use of monitoring and evaluation outputs	1	2.5	

2. Governance and Accountability					3	2.6
Performance Area	Your score	Public Service Average	Standard	Your score	PS Average	
2.1 Service Delivery Improvement	3.0	1.9	2.1.1 Service delivery charter, standards and SDIP	3	1.9	
2.2 Management Structures	4.0	2.6	2.2.1 Functionality of management structures	4	2.6	
			2.3 Accountability	3	3.6	
2.3 Accountability	3.0	3.4	2.3.1 Annual reporting	3	3.1	
			2.3.2 Functioning of Audit Committee	3	3.1	
2.4 Ethics	4.0	2.3	2.4.1 Systems and policies to ensure professional ethics	4	2.2	
			2.4.2 Fraud prevention	4	2.4	
2.5 Internal audit	3.0	2.9	2.5.1 Assessment of internal audit arrangements	3	2.9	
2.6 Risk management	2.0	2.8	2.6.1 Assessment of risk management arrangements	2	2.8	
2.7 Delegations	2.0	2.6	2.7.1 Delegations in terms of PSA	2	2.5	
			2.7.2 Delegations in terms of PFMA	2	2.7	

3. Human Resource and Systems Management					1.3	2.4
Performance Area	Your score	Public Service Average	Standard	Your score	PS Average	
3.1 Human Resource Strategy and Planning	1.7	2.6	3.1.1 HR planning	2	2.6	
			3.1.2 Organisational design	1	2.4	
			3.1.3 Assessment of Human Resources Development	2	2.9	
3.2 HR Practices & Administration	1.5	2.2	3.2.1 Assessment of personnel administration systems	2	2.5	
			3.2.2 Application of recruitment practices	2	2.4	
			3.2.3 Staff retention	1	1.9	
			3.2.4 Management of diversity	1	2.0	
3.3 Management of Performance	1.3	2.6	3.3.1 Implementation of level 1-12 PMDS	1	2.9	
			3.3.2 Implementation of SMS PMDS (exc HOD)	1	2.3	
			3.3.3 Implementation of SMS PMDS for HOD	2	2.5	
3.4 Employee Relations	1.0	2.7	3.4.1 Functional departmental bargaining chamber	1	2.9	
			3.4.2 Management of disciplinary cases	1	2.5	
3.5 IT Systems	1.0	1.7	3.5.1 IT Governance Framework	1	1.7	

4. Financial Management					2	2.4
Performance Area	Your score	Public Service Average	Standard	Your score	PS Average	
4.1 Supply Chain Management	2.0	2.4	4.1.1 Demand management	3	2.4	
			4.1.2 Acquisition management	2	2.4	
			4.1.3 Logistics management	2	2.6	
			4.1.4 Disposal management	1	2.4	

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Self Assessment Score Card



Province: National Department
Department: Economic Development

1. Strategic Management					2.7	2.8
Performance Area	Your score	Public Service Average	Standard	Your score	PS Average	
1.1 Strategic Planning	2.0	3.0	1.1.1 Strategic planning alignment	2	2.9	
			1.1.2 Annual Performance Plans	2	3.0	
1.2 Programme Management	3.0	3.0	1.2.1 Programme Management Alignment	3	3.0	
1.3 Monitoring and Evaluation	3.0	2.5	1.3.1 Use of monitoring and evaluation outputs	3	2.5	

2. Governance and Accountability					2.2	2.6
Performance Area	Your score	Public Service Average	Standard	Your score	PS Average	
2.1 Service Delivery Improvement	2.0	1.9	2.1.1 Service delivery charter, standards and SDIP	2	1.9	
2.2 Management Structures	2.0	2.6	2.2.1 Functionality of management structures	2	2.6	
2.3 Accountability	4.0	3.4	2.3.1 Annual reporting	4	3.6	
			2.3.2 Functioning of Audit Committee	4	3.1	
2.4 Ethics	1.5	2.3	2.4.1 Systems and policies to ensure professional ethics	2	2.2	
			2.4.2 Fraud prevention	1	2.4	
2.5 Internal audit	2.0	2.9	2.5.1 Assessment of internal audit arrangements	2	2.9	
2.6 Risk management	2.0	2.8	2.6.1 Assessment of risk management arrangements	2	2.8	
2.7 Delegations	2.0	2.6	2.7.1 Delegations in terms of PSA	2	2.5	
			2.7.2 Delegations in terms of PFMA	2	2.7	

3. Human Resource and Systems Management					1.7	2.4
Performance Area	Your score	Public Service Average	Standard	Your score	PS Average	
3.1 Human Resource Strategy and Planning	2.3	2.6	3.1.1 HR planning	2	2.6	
			3.1.2 Organisational design	2	2.4	
			3.1.3 Assessment of Human Resources Development	3	2.9	
3.2 HR Practices & Administration	1.8	2.2	3.2.1 Assessment of personnel administration systems	2	2.5	
			3.2.2 Application of recruitment practices	2	2.4	
			3.2.3 Staff retention	1	1.9	
			3.2.4 Management of diversity	2	2.0	
3.3 Management of Performance	2.0	2.6	3.3.1 Implementation of level 1-12 PMDS	1	2.9	
			3.3.2 Implementation of SMS PMDS (exc HOD)	3	2.3	
			3.3.3 Implementation of SMS PMDS for HOD	2	2.5	
3.4 Employee Relations	1.5	2.7	3.4.1 Functional departmental bargaining chamber	1	2.9	
			3.4.2 Management of disciplinary cases	2	2.5	
3.5 IT Systems	1.0	1.7	3.5.1 IT Governance Framework	1	1.7	

4. Financial Management					2.3	2.4
Performance Area	Your score	Public Service Average	Standard	Your score	PS Average	
4.1 Supply Chain Management	2.3	2.4	4.1.1 Demand management	2	2.4	
			4.1.2 Acquisition management	3	2.4	
			4.1.3 Logistics management	2	2.6	
			4.1.4 Disposal management	2	2.4	

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Province: National Department
 Department: Energy

1. Strategic Management					3	2.8
Performance Area	Your score	Public Service Average	Standard	Your score	PS Average	
1.1 Strategic Planning	3.0	3.0	1.1.1 Strategic planning alignment	3	2.9	
			1.1.2 Annual Performance Plans	3	3.0	
1.2 Programme Management	3.0	3.0	1.2.1 Programme Management Alignment	3	3.0	
1.3 Monitoring and Evaluation	3.0	2.5	1.3.1 Use of monitoring and evaluation outputs	3	2.5	

2. Governance and Accountability					2.9	2.6
Performance Area	Your score	Public Service Average	Standard	Your score	PS Average	
2.1 Service Delivery Improvement	1.0	1.9	2.1.1 Service delivery charter, standards and SDIP	1	1.9	
2.2 Management Structures	3.0	2.6	2.2.1 Functionality of management structures	3	2.6	
2.3 Accountability	4.0	3.4	2.3.1 Annual reporting	4	3.6	
			2.3.2 Functioning of Audit Committee	4	3.1	
2.4 Ethics	3.0	2.3	2.4.1 Systems and policies to ensure professional ethics	3	2.2	
			2.4.2 Fraud prevention	3	2.4	
2.5 Internal audit	3.0	2.9	2.5.1 Assessment of internal audit arrangements	3	2.9	
2.6 Risk management	3.0	2.8	2.6.1 Assessment of risk management arrangements	3	2.8	
2.7 Delegations	3.0	2.6	2.7.1 Delegations in terms of PSA	3	2.5	
			2.7.2 Delegations in terms of PFMA	3	2.7	

3. Human Resource and Systems Management					2.4	2.4
Performance Area	Your score	Public Service Average	Standard	Your score	PS Average	
3.1 Human Resource Strategy and Planning	2.3	2.6	3.1.1 HR planning	1	2.6	
			3.1.2 Organisational design	3	2.4	
			3.1.3 Assessment of Human Resources Development	3	2.9	
3.2 HR Practices & Administration	2.0	2.2	3.2.1 Assessment of personnel administration systems	3	2.5	
			3.2.2 Application of recruitment practices	3	2.4	
			3.2.3 Staff retention	1	1.9	
			3.2.4 Management of diversity	1	2.0	
3.3 Management of Performance	3.0	2.6	3.3.1 Implementation of level 1-12 PMDS	4	2.9	
			3.3.2 Implementation of SMS PMDS (exc HOD)	3	2.3	
			3.3.3 Implementation of SMS PMDS for HOD	2	2.5	
3.4 Employee Relations	3.5	2.7	3.4.1 Functional departmental bargaining chamber	4	2.9	
			3.4.2 Management of disciplinary cases	3	2.5	
3.5 IT Systems	1.0	1.7	3.5.1 IT Governance Framework	1	1.7	

4. Financial Management					2	2.4
Performance Area	Your score	Public Service Average	Standard	Your score	PS Average	
4.1 Supply Chain Management	2.0	2.4	4.1.1 Demand management	2	2.4	
			4.1.2 Acquisition management	1	2.4	
			4.1.3 Logistics management	3	2.6	
			4.1.4 Disposal management	2	2.4	

Management Performance Assessment Tool

Self Assessment Score Card



Province: National Department
Department: Environmental Affairs

1. Strategic Management					4	2.8
Performance Area	Your score	Public Service Average	Standard	Your score	PS Average	
1.1 Strategic Planning	4.0	3.0	1.1.1 Strategic planning alignment	4	2.9	
			1.1.2 Annual Performance Plans	4	3.0	
1.2 Programme Management	4.0	3.0	1.2.1 Programme Management Alignment	4	3.0	
1.3 Monitoring and Evaluation	4.0	2.5	1.3.1 Use of monitoring and evaluation outputs	4	2.5	

2. Governance and Accountability					3.6	2.6
Performance Area	Your score	Public Service Average	Standard	Your score	PS Average	
2.1 Service Delivery Improvement	3.0	1.9	2.1.1 Service delivery charter, standards and SDIP	3	1.9	
2.2 Management Structures	3.0	2.6	2.2.1 Functionality of management structures	3	2.6	
2.3 Accountability	4.0	3.4	2.3.1 Annual reporting	4	3.6	
			2.3.2 Functioning of Audit Committee	4	3.1	
2.4 Ethics	3.5	2.3	2.4.1 Systems and policies to ensure professional ethics	3	2.2	
			2.4.2 Fraud prevention	4	2.4	
2.5 Internal audit	4.0	2.9	2.5.1 Assessment of internal audit arrangements	4	2.9	
2.6 Risk management	4.0	2.8	2.6.1 Assessment of risk management arrangements	4	2.8	
2.7 Delegations	4.0	2.6	2.7.1 Delegations in terms of PSA	4	2.5	
			2.7.2 Delegations in terms of PFMA	4	2.7	

3. Human Resource and Systems Management					3.3	2.4
Performance Area	Your score	Public Service Average	Standard	Your score	PS Average	
3.1 Human Resource Strategy and Planning	3.0	2.6	3.1.1 HR planning	3	2.6	
			3.1.2 Organisational design	3	2.4	
			3.1.3 Assessment of Human Resources Development	3	2.9	
3.2 HR Practices & Administration	3.3	2.2	3.2.1 Assessment of personnel administration systems	4	2.5	
			3.2.2 Application of recruitment practices	3	2.4	
			3.2.3 Staff retention	3	1.9	
			3.2.4 Management of diversity	3	2.0	
3.3 Management of Performance	3.7	2.6	3.3.1 Implementation of level 1-12 PMDS	4	2.9	
			3.3.2 Implementation of SMS PMDS (exc HOD)	3	2.3	
			3.3.3 Implementation of SMS PMDS for HOD	4	2.5	
3.4 Employee Relations	3.5	2.7	3.4.1 Functional departmental bargaining chamber	4	2.9	
			3.4.2 Management of disciplinary cases	3	2.5	
3.5 IT Systems	3.0	1.7	3.5.1 IT Governance Framework	3	1.7	

4. Financial Management					4	2.4
Performance Area	Your score	Public Service Average	Standard	Your score	PS Average	
4.1 Supply Chain Management	4.0	2.4	4.1.1 Demand management	4	2.4	
			4.1.2 Acquisition management	4	2.4	
			4.1.3 Logistics management	4	2.6	
			4.1.4 Disposal management	4	2.4	

Management Performance Assessment Tool

Self Assessment Score Card



THE PRESIDENCY
REPUBLIC OF SOUTH AFRICA

Province: National Department
Department: Government Communication & Information System

1. Strategic Management					3.2	2.8
Performance Area	Your score	Public Service Average	Standard	Your score	PS Average	
1.1 Strategic Planning	3.5	3.0	1.1.1 Strategic planning alignment	4	2.9	
			1.1.2 Annual Performance Plans	3	3.0	
1.2 Programme Management	3.0	3.0	1.2.1 Programme Management Alignment	3	3.0	
1.3 Monitoring and Evaluation	3.0	2.5	1.3.1 Use of monitoring and evaluation outputs	3	2.5	

2. Governance and Accountability					3.1	2.6
Performance Area	Your score	Public Service Average	Standard	Your score	PS Average	
2.1 Service Delivery Improvement	1.0	1.9	2.1.1 Service delivery charter, standards and SDIP	1	1.9	
2.2 Management Structures	4.0	2.6	2.2.1 Functionality of management structures	4	2.6	
2.3 Accountability	4.0	3.4	2.3.1 Annual reporting	4	3.6	
			2.3.2 Functioning of Audit Committee	4	3.1	
2.4 Ethics	2.5	2.3	2.4.1 Systems and policies to ensure professional ethics	3	2.2	
			2.4.2 Fraud prevention	2	2.4	
2.5 Internal audit	4.0	2.9	2.5.1 Assessment of internal audit arrangements	4	2.9	
2.6 Risk management	3.0	2.8	2.6.1 Assessment of risk management arrangements	3	2.8	
2.7 Delegations	3.5	2.6	2.7.1 Delegations in terms of PSA	4	2.5	
			2.7.2 Delegations in terms of PFMA	3	2.7	

3. Human Resource and Systems Management					3	2.4
Performance Area	Your score	Public Service Average	Standard	Your score	PS Average	
3.1 Human Resource Strategy and Planning	3.0	2.6	3.1.1 HR planning	3	2.6	
			3.1.2 Organisational design	3	2.4	
			3.1.3 Assessment of Human Resources Development	3	2.9	
3.2 HR Practices & Administration	3.3	2.2	3.2.1 Assessment of personnel administration systems	4	2.5	
			3.2.2 Application of recruitment practices	4	2.4	
			3.2.3 Staff retention	1	1.9	
			3.2.4 Management of diversity	4	2.0	
3.3 Management of Performance	2.7	2.6	3.3.1 Implementation of level 1-12 PMDS	3	2.9	
			3.3.2 Implementation of SMS PMDS (exc HOD)	4	2.3	
			3.3.3 Implementation of SMS PMDS for HOD	1	2.5	
3.4 Employee Relations	2.0	2.7	3.4.1 Functional departmental bargaining chamber	1	2.9	
			3.4.2 Management of disciplinary cases	3	2.5	
3.5 IT Systems	4.0	1.7	3.5.1 IT Governance Framework	4	1.7	

4. Financial Management					4	2.4
Performance Area	Your score	Public Service Average	Standard	Your score	PS Average	
4.1 Supply Chain Management	4.0	2.4	4.1.1 Demand management	4	2.4	
			4.1.2 Acquisition management	4	2.4	
			4.1.3 Logistics management	4	2.6	
			4.1.4 Disposal management	4	2.4	

Management Performance Assessment Tool

Self Assessment Score Card



Province: National Department
Department: Home Affairs

1. Strategic Management					3.2	2.8
Performance Area	Your score	Public Service Average	Standard	Your score	PS Average	
1.1 Strategic Planning	2.5	3.0	1.1.1 Strategic planning alignment	3	2.9	
			1.1.2 Annual Performance Plans	2	3.0	
1.2 Programme Management	3.0	3.0	1.2.1 Programme Management Alignment	3	3.0	
1.3 Monitoring and Evaluation	4.0	2.5	1.3.1 Use of monitoring and evaluation outputs	4	2.5	

2. Governance and Accountability					3.1	2.6
Performance Area	Your score	Public Service Average	Standard	Your score	PS Average	
2.1 Service Delivery Improvement	2.0	1.9	2.1.1 Service delivery charter, standards and SDIP	2	1.9	
2.2 Management Structures	4.0	2.6	2.2.1 Functionality of management structures	4	2.6	
			2.3 Accountability	4.0	3.4	
2.3 Accountability	4.0	3.4	2.3.1 Annual reporting	4	3.6	
			2.3.2 Functioning of Audit Committee	4	3.1	
2.4 Ethics	3.0	2.3	2.4.1 Systems and policies to ensure professional ethics	3	2.2	
			2.4.2 Fraud prevention	3	2.4	
2.5 Internal audit	2.0	2.9	2.5.1 Assessment of internal audit arrangements	2	2.9	
2.6 Risk management	3.0	2.8	2.6.1 Assessment of risk management arrangements	3	2.8	
2.7 Delegations	4.0	2.6	2.7.1 Delegations in terms of PSA	4	2.5	
			2.7.2 Delegations in terms of PFMA	4	2.7	

3. Human Resource and Systems Management					2	2.4
Performance Area	Your score	Public Service Average	Standard	Your score	PS Average	
3.1 Human Resource Strategy and Planning	3.0	2.6	3.1.1 HR planning	4	2.6	
			3.1.2 Organisational design	2	2.4	
			3.1.3 Assessment of Human Resources Development	3	2.9	
3.2 HR Practices & Administration	1.3	2.2	3.2.1 Assessment of personnel administration systems	1	2.5	
			3.2.2 Application of recruitment practices	2	2.4	
			3.2.3 Staff retention	1	1.9	
			3.2.4 Management of diversity	1	2.0	
3.3 Management of Performance	2.3	2.6	3.3.1 Implementation of level 1-12 PMDS	3	2.9	
			3.3.2 Implementation of SMS PMDS (exc HOD)	2	2.3	
			3.3.3 Implementation of SMS PMDS for HOD	2	2.5	
3.4 Employee Relations	2.5	2.7	3.4.1 Functional departmental bargaining chamber	3	2.9	
			3.4.2 Management of disciplinary cases	2	2.5	
3.5 IT Systems	1.0	1.7	3.5.1 IT Governance Framework	1	1.7	

4. Financial Management					2	2.4
Performance Area	Your score	Public Service Average	Standard	Your score	PS Average	
4.1 Supply Chain Management	2.0	2.4	4.1.1 Demand management	1	2.4	
			4.1.2 Acquisition management	3	2.4	
			4.1.3 Logistics management	3	2.6	
			4.1.4 Disposal management	1	2.4	

Management Performance Assessment Tool

Self Assessment Score Card



Province: National Department
 Department: Human Settlements

1. Strategic Management					3.3	2.8
Performance Area	Your score	Public Service Average	Standard	Your score	PS Average	
1.1 Strategic Planning	3.0	3.0	1.1.1 Strategic planning alignment	3	2.9	
			1.1.2 Annual Performance Plans	3	3.0	
1.2 Programme Management	3.0	3.0	1.2.1 Programme Management Alignment	3	3.0	
1.3 Monitoring and Evaluation	4.0	2.5	1.3.1 Use of monitoring and evaluation outputs	4	2.5	

2. Governance and Accountability					3.8	2.6
Performance Area	Your score	Public Service Average	Standard	Your score	PS Average	
2.1 Service Delivery Improvement	3.0	1.9	2.1.1 Service delivery charter, standards and SDIP	3	1.9	
2.2 Management Structures	4.0	2.6	2.2.1 Functionality of management structures	4	2.6	
			2.3 Accountability	4	3.6	
2.4 Ethics	3.5	2.3	2.3.1 Annual reporting	4	3.1	
			2.3.2 Functioning of Audit Committee	4	3.1	
2.5 Internal audit	4.0	2.9	2.4.1 Systems and policies to ensure professional ethics	3	2.2	
			2.4.2 Fraud prevention	4	2.4	
2.6 Risk management	4.0	2.8	2.5.1 Assessment of internal audit arrangements	4	2.9	
			2.6.1 Assessment of risk management arrangements	4	2.8	
2.7 Delegations	4.0	2.6	2.7.1 Delegations in terms of PSA	4	2.5	
			2.7.2 Delegations in terms of PFMA	4	2.7	

3. Human Resource and Systems Management					3.5	2.4
Performance Area	Your score	Public Service Average	Standard	Your score	PS Average	
3.1 Human Resource Strategy and Planning	4.0	2.6	3.1.1 HR planning	4	2.6	
			3.1.2 Organisational design	4	2.4	
			3.1.3 Assessment of Human Resources Development	4	2.9	
3.2 HR Practices & Administration	3.5	2.2	3.2.1 Assessment of personnel administration systems	4	2.5	
			3.2.2 Application of recruitment practices	3	2.4	
			3.2.3 Staff retention	4	1.9	
			3.2.4 Management of diversity	3	2.0	
3.3 Management of Performance	3.7	2.6	3.3.1 Implementation of level 1-12 PMDS	4	2.9	
			3.3.2 Implementation of SMS PMDS (exc HOD)	3	2.3	
			3.3.3 Implementation of SMS PMDS for HOD	4	2.5	
3.4 Employee Relations	3.5	2.7	3.4.1 Functional departmental bargaining chamber	4	2.9	
			3.4.2 Management of disciplinary cases	3	2.5	
3.5 IT Systems	3.0	1.7	3.5.1 IT Governance Framework	3	1.7	

4. Financial Management					3.3	2.4
Performance Area	Your score	Public Service Average	Standard	Your score	PS Average	
4.1 Supply Chain Management	3.3	2.4	4.1.1 Demand management	3	2.4	
			4.1.2 Acquisition management	4	2.4	
			4.1.3 Logistics management	3	2.6	
			4.1.4 Disposal management	3	2.4	

Management Performance Assessment Tool

Self Assessment Score Card



Province: National Department
Department: Independent Police Investigative Directorate

1. Strategic Management					2.7	2.8
Performance Area	Your score	Public Service Average	Standard	Your score	PS Average	
1.1 Strategic Planning	3.0	3.0	1.1.1 Strategic planning alignment	3	2.9	
			1.1.2 Annual Performance Plans	3	3.0	
1.2 Programme Management	4.0	3.0	1.2.1 Programme Management Alignment	4	3.0	
1.3 Monitoring and Evaluation	1.0	2.5	1.3.1 Use of monitoring and evaluation outputs	1	2.5	

2. Governance and Accountability					2.8	2.6
Performance Area	Your score	Public Service Average	Standard	Your score	PS Average	
2.1 Service Delivery Improvement	3.0	1.9	2.1.1 Service delivery charter, standards and SDIP	3	1.9	
2.2 Management Structures	1.0	2.6	2.2.1 Functionality of management structures	1	2.6	
			2.3 Accountability	4.0	3.4	
2.3 Accountability	4.0	3.4	2.3.1 Annual reporting	4	3.6	
			2.3.2 Functioning of Audit Committee	3	3.1	
2.4 Ethics	2.5	2.3	2.4.1 Systems and policies to ensure professional ethics	2	2.2	
			2.4.2 Fraud prevention	3	2.4	
2.5 Internal audit	3.0	2.9	2.5.1 Assessment of internal audit arrangements	3	2.9	
2.6 Risk management	3.0	2.8	2.6.1 Assessment of risk management arrangements	3	2.8	
2.7 Delegations	3.0	2.6	2.7.1 Delegations in terms of PSA	3	2.5	
			2.7.2 Delegations in terms of PFMA	3	2.7	

3. Human Resource and Systems Management					1.9	2.4
Performance Area	Your score	Public Service Average	Standard	Your score	PS Average	
3.1 Human Resource Strategy and Planning	2.3	2.6	3.1.1 HR planning	1	2.6	
			3.1.2 Organisational design	3	2.4	
			3.1.3 Assessment of Human Resources Development	3	2.9	
3.2 HR Practices & Administration	2.0	2.2	3.2.1 Assessment of personnel administration systems	2	2.5	
			3.2.2 Application of recruitment practices	3	2.4	
			3.2.3 Staff retention	2	1.9	
			3.2.4 Management of diversity	1	2.0	
3.3 Management of Performance	2.3	2.6	3.3.1 Implementation of level 1-12 PMDS	3	2.9	
			3.3.2 Implementation of SMS PMDS (exc HOD)	2	2.3	
			3.3.3 Implementation of SMS PMDS for HOD	2	2.5	
3.4 Employee Relations	2.0	2.7	3.4.1 Functional departmental bargaining chamber	3	2.9	
			3.4.2 Management of disciplinary cases	1	2.5	
3.5 IT Systems	1.0	1.7	3.5.1 IT Governance Framework	1	1.7	

4. Financial Management					3	2.4
Performance Area	Your score	Public Service Average	Standard	Your score	PS Average	
4.1 Supply Chain Management	3.0	2.4	4.1.1 Demand management	3	2.4	
			4.1.2 Acquisition management	3	2.4	
			4.1.3 Logistics management	3	2.6	
			4.1.4 Disposal management	3	2.4	

Management Performance Assessment Tool

Self Assessment Score Card



Province: National Department
 Department: International Relations & Cooperation

1. Strategic Management					2.7	2.8
Performance Area	Your score	Public Service Average	Standard	Your score	PS Average	
1.1 Strategic Planning	3.0	3.0	1.1.1 Strategic planning alignment	3	2.9	
			1.1.2 Annual Performance Plans	3	3.0	
1.2 Programme Management	3.0	3.0	1.2.1 Programme Management Alignment	3	3.0	
1.3 Monitoring and Evaluation	2.0	2.5	1.3.1 Use of monitoring and evaluation outputs	2	2.5	

2. Governance and Accountability					2.6	2.6
Performance Area	Your score	Public Service Average	Standard	Your score	PS Average	
2.1 Service Delivery Improvement	1.0	1.9	2.1.1 Service delivery charter, standards and SDIP	1	1.9	
2.2 Management Structures	3.0	2.6	2.2.1 Functionality of management structures	3	2.6	
2.3 Accountability	4.0	3.4	2.3.1 Annual reporting	4	3.6	
			2.3.2 Functioning of Audit Committee	3	3.1	
2.4 Ethics	1.5	2.3	2.4.1 Systems and policies to ensure professional ethics	2	2.2	
			2.4.2 Fraud prevention	1	2.4	
2.5 Internal audit	3.0	2.9	2.5.1 Assessment of internal audit arrangements	3	2.9	
2.6 Risk management	3.0	2.8	2.6.1 Assessment of risk management arrangements	3	2.8	
2.7 Delegations	3.0	2.6	2.7.1 Delegations in terms of PSA	3	2.5	
			2.7.2 Delegations in terms of PFMA	3	2.7	

3. Human Resource and Systems Management					2.2	2.4
Performance Area	Your score	Public Service Average	Standard	Your score	PS Average	
3.1 Human Resource Strategy and Planning	3.0	2.6	3.1.1 HR planning	3	2.6	
			3.1.2 Organisational design	3	2.4	
			3.1.3 Assessment of Human Resources Development	3	2.9	
3.2 HR Practices & Administration	1.5	2.2	3.2.1 Assessment of personnel administration systems	1	2.5	
			3.2.2 Application of recruitment practices	2	2.4	
			3.2.3 Staff retention	1	1.9	
			3.2.4 Management of diversity	2	2.0	
3.3 Management of Performance	2.3	2.6	3.3.1 Implementation of level 1-12 PMDS	3	2.9	
			3.3.2 Implementation of SMS PMDS (exc HOD)	1	2.3	
			3.3.3 Implementation of SMS PMDS for HOD	3	2.5	
3.4 Employee Relations	2.0	2.7	3.4.1 Functional departmental bargaining chamber	3	2.9	
			3.4.2 Management of disciplinary cases	1	2.5	
3.5 IT Systems	2.0	1.7	3.5.1 IT Governance Framework	2	1.7	

4. Financial Management					2.5	2.4
Performance Area	Your score	Public Service Average	Standard	Your score	PS Average	
4.1 Supply Chain Management	2.5	2.4	4.1.1 Demand management	2	2.4	
			4.1.2 Acquisition management	2	2.4	
			4.1.3 Logistics management	3	2.6	
			4.1.4 Disposal management	3	2.4	

Management Performance Assessment Tool

Self Assessment Score Card



Province: National Department
Department: Justice & Constitutional Development

1. Strategic Management					3	2.8
Performance Area	Your score	Public Service Average	Standard	Your score	PS Average	
1.1 Strategic Planning	4.0	3.0	1.1.1 Strategic planning alignment	4	2.9	
			1.1.2 Annual Performance Plans	4	3.0	
1.2 Programme Management	2.0	3.0	1.2.1 Programme Management Alignment	2	3.0	
1.3 Monitoring and Evaluation	3.0	2.5	1.3.1 Use of monitoring and evaluation outputs	3	2.5	

2. Governance and Accountability					2.1	2.6
Performance Area	Your score	Public Service Average	Standard	Your score	PS Average	
2.1 Service Delivery Improvement	2.0	1.9	2.1.1 Service delivery charter, standards and SDIP	2	1.9	
2.2 Management Structures	3.0	2.6	2.2.1 Functionality of management structures	3	2.6	
2.3 Accountability	1.0	3.4	2.3.1 Annual reporting	1	3.6	
			2.3.2 Functioning of Audit Committee	1	3.1	
2.4 Ethics	3.0	2.3	2.4.1 Systems and policies to ensure professional ethics	3	2.2	
			2.4.2 Fraud prevention	3	2.4	
2.5 Internal audit	1.0	2.9	2.5.1 Assessment of internal audit arrangements	1	2.9	
2.6 Risk management	4.0	2.8	2.6.1 Assessment of risk management arrangements	4	2.8	
2.7 Delegations	1.0	2.6	2.7.1 Delegations in terms of PSA	1	2.5	
			2.7.2 Delegations in terms of PFMA	1	2.7	

3. Human Resource and Systems Management					2.4	2.4
Performance Area	Your score	Public Service Average	Standard	Your score	PS Average	
3.1 Human Resource Strategy and Planning	2.7	2.6	3.1.1 HR planning	3	2.6	
			3.1.2 Organisational design	3	2.4	
			3.1.3 Assessment of Human Resources Development	2	2.9	
3.2 HR Practices & Administration	3.0	2.2	3.2.1 Assessment of personnel administration systems	3	2.5	
			3.2.2 Application of recruitment practices	3	2.4	
			3.2.3 Staff retention	3	1.9	
			3.2.4 Management of diversity	3	2.0	
3.3 Management of Performance	2.3	2.6	3.3.1 Implementation of level 1-12 PMDS	3	2.9	
			3.3.2 Implementation of SMS PMDS (exc HOD)	2	2.3	
			3.3.3 Implementation of SMS PMDS for HOD	2	2.5	
3.4 Employee Relations	3.0	2.7	3.4.1 Functional departmental bargaining chamber	3	2.9	
			3.4.2 Management of disciplinary cases	3	2.5	
3.5 IT Systems	1.0	1.7	3.5.1 IT Governance Framework	1	1.7	

4. Financial Management					2.8	2.4
Performance Area	Your score	Public Service Average	Standard	Your score	PS Average	
4.1 Supply Chain Management	2.8	2.4	4.1.1 Demand management	3	2.4	
			4.1.2 Acquisition management	2	2.4	
			4.1.3 Logistics management	3	2.6	
			4.1.4 Disposal management	3	2.4	

Management Performance Assessment Tool

Self Assessment Score Card



Province: National Department
Department: Labour

1. Strategic Management					2.3	2.8
Performance Area	Your score	Public Service Average	Standard	Your score	PS Average	
1.1 Strategic Planning	2.0	3.0	1.1.1 Strategic planning alignment	2	2.9	
			1.1.2 Annual Performance Plans	2	3.0	
1.2 Programme Management	2.0	3.0	1.2.1 Programme Management Alignment	2	3.0	
1.3 Monitoring and Evaluation	3.0	2.5	1.3.1 Use of monitoring and evaluation outputs	3	2.5	

2. Governance and Accountability					3.1	2.6
Performance Area	Your score	Public Service Average	Standard	Your score	PS Average	
2.1 Service Delivery Improvement	2.0	1.9	2.1.1 Service delivery charter, standards and SDIP	2	1.9	
2.2 Management Structures	3.0	2.6	2.2.1 Functionality of management structures	3	2.6	
2.3 Accountability	4.0	3.4	2.3.1 Annual reporting	4	3.6	
			2.3.2 Functioning of Audit Committee	4	3.1	
2.4 Ethics	2.5	2.3	2.4.1 Systems and policies to ensure professional ethics	2	2.2	
			2.4.2 Fraud prevention	3	2.4	
2.5 Internal audit	4.0	2.9	2.5.1 Assessment of internal audit arrangements	4	2.9	
2.6 Risk management	3.0	2.8	2.6.1 Assessment of risk management arrangements	3	2.8	
2.7 Delegations	3.0	2.6	2.7.1 Delegations in terms of PSA	3	2.5	
			2.7.2 Delegations in terms of PFMA	3	2.7	

3. Human Resource and Systems Management					2.5	2.4
Performance Area	Your score	Public Service Average	Standard	Your score	PS Average	
3.1 Human Resource Strategy and Planning	2.7	2.6	3.1.1 HR planning	3	2.6	
			3.1.2 Organisational design	2	2.4	
			3.1.3 Assessment of Human Resources Development	3	2.9	
3.2 HR Practices & Administration	2.5	2.2	3.2.1 Assessment of personnel administration systems	3	2.5	
			3.2.2 Application of recruitment practices	2	2.4	
			3.2.3 Staff retention	2	1.9	
			3.2.4 Management of diversity	3	2.0	
3.3 Management of Performance	3.3	2.6	3.3.1 Implementation of level 1-12 PMDS	4	2.9	
			3.3.2 Implementation of SMS PMDS (exc HOD)	3	2.3	
			3.3.3 Implementation of SMS PMDS for HOD	3	2.5	
3.4 Employee Relations	3.0	2.7	3.4.1 Functional departmental bargaining chamber	3	2.9	
			3.4.2 Management of disciplinary cases	3	2.5	
3.5 IT Systems	1.0	1.7	3.5.1 IT Governance Framework	1	1.7	

4. Financial Management					2.8	2.4
Performance Area	Your score	Public Service Average	Standard	Your score	PS Average	
4.1 Supply Chain Management	2.8	2.4	4.1.1 Demand management	2	2.4	
			4.1.2 Acquisition management	3	2.4	
			4.1.3 Logistics management	3	2.6	
			4.1.4 Disposal management	3	2.4	

Management Performance Assessment Tool Self Assessment Score Card



National Department: **Military Veterans**

1. Strategic Management				1.3	2.8
Performance Area	Your score	Nat Dept Average	Standard	Your score	Nat Dept Average
1.1 Strategic Planning	2.0	3.0	1.1.1 Strategic planning alignment	2	2.9
			1.1.2 Annual Performance Plans	2	3.0
1.2 Programme Management	1.0	3.0	1.2.1 Programme Management Alignment	1	3.0
1.3 Monitoring and Evaluation	1.0	2.5	1.3.1 Use of monitoring and evaluation outputs	1	2.5

2. Governance and Accountability				1.8	2.6
Performance Area	Your score	Nat Dept Average	Standard	Your score	Nat Dept Average
2.1 Service Delivery Improvement	2.0	1.9	2.1.1 Service delivery charter, standards and SDIP	2	1.9
2.2 Management Structures	1.0	2.6	2.2.1 Functionality of management structures	1	2.6
2.3 Accountability	3.0	3.4	2.3.1 Annual reporting	4	3.6
			2.3.2 Functioning of Audit Committee	1	3.1
2.4 Ethics	1.5	2.3	2.4.1 Systems and policies to ensure professional ethics	2	2.2
			2.4.2 Fraud prevention	1	2.4
2.5 Internal audit	3.0	2.9	2.5.1 Assessment of internal audit arrangements	3	2.9
2.6 Risk management	1.0	2.8	2.6.1 Assessment of risk management arrangements	1	2.8
2.7 Delegations	1.0	2.6	2.7.1 Delegations in terms of PSA	1	2.5
			2.7.2 Delegations in terms of PFMA	1	2.7

3. Human Resource and Systems Management				1.6	2.4
Performance Area	Your score	Nat Dept Average	Standard	Your score	Nat Dept Average
3.1 Human Resource Strategy and Planning	1.7	2.6	3.1.1 HR planning	1	2.6
			3.1.2 Organisational design	3	2.4
			3.1.3 Assessment of Human Resources Development	1	2.9
3.2 HR Practices & Administration	2.0	2.2	3.2.1 Assessment of personnel administration systems	1	2.5
			3.2.2 Application of recruitment practices	3	2.4
			3.2.3 Staff retention	3	1.9
			3.2.4 Management of diversity	1	2.0
3.3 Management of Performance	2.0	2.6	3.3.1 Implementation of level 1-12 PMDS	1	2.9
			3.3.2 Implementation of SMS PMDS (exc HOD)	1	2.3
			3.3.3 Implementation of SMS PMDS for HOD	4	2.5
3.4 Employee Relations	1.5	2.7	3.4.1 Functional departmental bargaining chamber	1	2.9
			3.4.2 Management of disciplinary cases	2	2.5
3.5 IT Systems	1.0	1.7	3.5.1 IT Governance Framework	1	1.7

4. Financial Management				1.8	2.4
Performance Area	Your score	Nat Dept Average	Standard	Your score	Nat Dept Average
4.1 Supply Chain Management	1.8	2.4	4.1.1 Demand management	1	2.4
			4.1.2 Acquisition management	2	2.4
			4.1.3 Logistics management	2	2.6
			4.1.4 Disposal management	2	2.4

Management Performance Assessment Tool

Self Assessment Score Card



Province: National Department
 Department: Mineral Resources

1. Strategic Management					4	2.8
Performance Area	Your score	Public Service Average	Standard	Your score	PS Average	
1.1 Strategic Planning	4.0	3.0	1.1.1 Strategic planning alignment	4	2.9	
			1.1.2 Annual Performance Plans	4	3.0	
1.2 Programme Management	4.0	3.0	1.2.1 Programme Management Alignment	4	3.0	
1.3 Monitoring and Evaluation	4.0	2.5	1.3.1 Use of monitoring and evaluation outputs	4	2.5	

2. Governance and Accountability					3.2	2.6
Performance Area	Your score	Public Service Average	Standard	Your score	PS Average	
2.1 Service Delivery Improvement	1.0	1.9	2.1.1 Service delivery charter, standards and SDIP	1	1.9	
2.2 Management Structures	4.0	2.6	2.2.1 Functionality of management structures	4	2.6	
2.3 Accountability	4.0	3.4	2.3.1 Annual reporting	4	3.6	
			2.3.2 Functioning of Audit Committee	4	3.1	
2.4 Ethics	2.5	2.3	2.4.1 Systems and policies to ensure professional ethics	2	2.2	
			2.4.2 Fraud prevention	3	2.4	
2.5 Internal audit	4.0	2.9	2.5.1 Assessment of internal audit arrangements	4	2.9	
2.6 Risk management	3.0	2.8	2.6.1 Assessment of risk management arrangements	3	2.8	
2.7 Delegations	4.0	2.6	2.7.1 Delegations in terms of PSA	4	2.5	
			2.7.2 Delegations in terms of PFMA	4	2.7	

3. Human Resource and Systems Management					2.6	2.4
Performance Area	Your score	Public Service Average	Standard	Your score	PS Average	
3.1 Human Resource Strategy and Planning	3.0	2.6	3.1.1 HR planning	3	2.6	
			3.1.2 Organisational design	3	2.4	
			3.1.3 Assessment of Human Resources Development	3	2.9	
3.2 HR Practices & Administration	2.8	2.2	3.2.1 Assessment of personnel administration systems	2	2.5	
			3.2.2 Application of recruitment practices	4	2.4	
			3.2.3 Staff retention	3	1.9	
			3.2.4 Management of diversity	2	2.0	
3.3 Management of Performance	3.0	2.6	3.3.1 Implementation of level 1-12 PMDS	4	2.9	
			3.3.2 Implementation of SMS PMDS (exc HOD)	2	2.3	
			3.3.3 Implementation of SMS PMDS for HOD	3	2.5	
3.4 Employee Relations	3.0	2.7	3.4.1 Functional departmental bargaining chamber	3	2.9	
			3.4.2 Management of disciplinary cases	3	2.5	
3.5 IT Systems	1.0	1.7	3.5.1 IT Governance Framework	1	1.7	

4. Financial Management					3.3	2.4
Performance Area	Your score	Public Service Average	Standard	Your score	PS Average	
4.1 Supply Chain Management	3.3	2.4	4.1.1 Demand management	4	2.4	
			4.1.2 Acquisition management	4	2.4	
			4.1.3 Logistics management	3	2.6	
			4.1.4 Disposal management	2	2.4	

Management Performance Assessment Tool

Self Assessment Score Card



Province: National Department
Department: Performance Monitoring and Evaluation

1. Strategic Management					1.7	2.8
Performance Area	Your score	Public Service Average	Standard	Your score	PS Average	
1.1 Strategic Planning	2.0	3.0	1.1.1 Strategic planning alignment	2	2.9	
			1.1.2 Annual Performance Plans	2	3.0	
1.2 Programme Management	2.0	3.0	1.2.1 Programme Management Alignment	2	3.0	
1.3 Monitoring and Evaluation	1.0	2.5	1.3.1 Use of monitoring and evaluation outputs	1	2.5	

2. Governance and Accountability					2.7	2.6
Performance Area	Your score	Public Service Average	Standard	Your score	PS Average	
2.1 Service Delivery Improvement	1.0	1.9	2.1.1 Service delivery charter, standards and SDIP	1	1.9	
2.2 Management Structures	3.0	2.6	2.2.1 Functionality of management structures	3	2.6	
			2.3 Accountability	3.0	3.4	
2.3 Accountability	3.0	3.4	2.3.1 Annual reporting	3	3.6	
			2.3.2 Functioning of Audit Committee	3	3.1	
2.4 Ethics	2.0	2.3	2.4.1 Systems and policies to ensure professional ethics	2	2.2	
			2.4.2 Fraud prevention	2	2.4	
2.5 Internal audit	3.0	2.9	2.5.1 Assessment of internal audit arrangements	3	2.9	
2.6 Risk management	3.0	2.8	2.6.1 Assessment of risk management arrangements	3	2.8	
2.7 Delegations	4.0	2.6	2.7.1 Delegations in terms of PSA	4	2.5	
			2.7.2 Delegations in terms of PFMA	4	2.7	

3. Human Resource and Systems Management					2.5	2.4
Performance Area	Your score	Public Service Average	Standard	Your score	PS Average	
3.1 Human Resource Strategy and Planning	3.0	2.6	3.1.1 HR planning	3	2.6	
			3.1.2 Organisational design	2	2.4	
			3.1.3 Assessment of Human Resources Development	4	2.9	
3.2 HR Practices & Administration	3.5	2.2	3.2.1 Assessment of personnel administration systems	4	2.5	
			3.2.2 Application of recruitment practices	4	2.4	
			3.2.3 Staff retention	3	1.9	
			3.2.4 Management of diversity	3	2.0	
3.3 Management of Performance	2.3	2.6	3.3.1 Implementation of level 1-12 PMDS	2	2.9	
			3.3.2 Implementation of SMS PMDS (exc HOD)	2	2.3	
			3.3.3 Implementation of SMS PMDS for HOD	3	2.5	
3.4 Employee Relations	2.5	2.7	3.4.1 Functional departmental bargaining chamber	2	2.9	
			3.4.2 Management of disciplinary cases	3	2.5	
3.5 IT Systems	1.0	1.7	3.5.1 IT Governance Framework	1	1.7	

4. Financial Management					2.5	2.4
Performance Area	Your score	Public Service Average	Standard	Your score	PS Average	
4.1 Supply Chain Management	2.5	2.4	4.1.1 Demand management	2	2.4	
			4.1.2 Acquisition management	2	2.4	
			4.1.3 Logistics management	3	2.6	
			4.1.4 Disposal management	3	2.4	

Management Performance Assessment Tool

Self Assessment Score Card



Province: National Department
 Department: The Presidency

1. Strategic Management					2.3	2.8
Performance Area	Your score	Public Service Average	Standard	Your score	PS Average	
1.1 Strategic Planning	2.0	3.0	1.1.1 Strategic planning alignment	2	2.9	
			1.1.2 Annual Performance Plans	2	3.0	
1.2 Programme Management	2.0	3.0	1.2.1 Programme Management Alignment	2	3.0	
1.3 Monitoring and Evaluation	3.0	2.5	1.3.1 Use of monitoring and evaluation outputs	3	2.5	

2. Governance and Accountability					2.3	2.6
Performance Area	Your score	Public Service Average	Standard	Your score	PS Average	
2.1 Service Delivery Improvement	1.0	1.9	2.1.1 Service delivery charter, standards and SDIP	1	1.9	
2.2 Management Structures	2.0	2.6	2.2.1 Functionality of management structures	2	2.6	
2.3 Accountability	4.0	3.4	2.3.1 Annual reporting	4	3.6	
			2.3.2 Functioning of Audit Committee	4	3.1	
2.4 Ethics	2.0	2.3	2.4.1 Systems and policies to ensure professional ethics	2	2.2	
			2.4.2 Fraud prevention	2	2.4	
2.5 Internal audit	3.0	2.9	2.5.1 Assessment of internal audit arrangements	3	2.9	
2.6 Risk management	2.0	2.8	2.6.1 Assessment of risk management arrangements	2	2.8	
2.7 Delegations	2.0	2.6	2.7.1 Delegations in terms of PSA	2	2.5	
			2.7.2 Delegations in terms of PFMA	2	2.7	

3. Human Resource and Systems Management					2.1	2.4
Performance Area	Your score	Public Service Average	Standard	Your score	PS Average	
3.1 Human Resource Strategy and Planning	2.7	2.6	3.1.1 HR planning	3	2.6	
			3.1.2 Organisational design	2	2.4	
			3.1.3 Assessment of Human Resources Development	3	2.9	
3.2 HR Practices & Administration	1.8	2.2	3.2.1 Assessment of personnel administration systems	3	2.5	
			3.2.2 Application of recruitment practices	2	2.4	
			3.2.3 Staff retention	1	1.9	
			3.2.4 Management of diversity	1	2.0	
3.3 Management of Performance	2.0	2.6	3.3.1 Implementation of level 1-12 PMDS	2	2.9	
			3.3.2 Implementation of SMS PMDS (exc HOD)	2	2.3	
			3.3.3 Implementation of SMS PMDS for HOD	2	2.5	
3.4 Employee Relations	3.0	2.7	3.4.1 Functional departmental bargaining chamber	4	2.9	
			3.4.2 Management of disciplinary cases	2	2.5	
3.5 IT Systems	1.0	1.7	3.5.1 IT Governance Framework	1	1.7	

4. Financial Management					2	2.4
Performance Area	Your score	Public Service Average	Standard	Your score	PS Average	
4.1 Supply Chain Management	2.0	2.4	4.1.1 Demand management	2	2.4	
			4.1.2 Acquisition management	2	2.4	
			4.1.3 Logistics management	2	2.6	
			4.1.4 Disposal management	2	2.4	

Management Performance Assessment Tool

Self Assessment Score Card



Province: National Department
 Department: Public Administration Leadership and Management Academy

1. Strategic Management					3	2.8
Performance Area	Your score	Public Service Average	Standard	Your score	PS Average	
1.1 Strategic Planning	3.0	3.0	1.1.1 Strategic planning alignment	3	2.9	
			1.1.2 Annual Performance Plans	3	3.0	
1.2 Programme Management	3.0	3.0	1.2.1 Programme Management Alignment	3	3.0	
1.3 Monitoring and Evaluation	3.0	2.5	1.3.1 Use of monitoring and evaluation outputs	3	2.5	

2. Governance and Accountability					3.1	2.6
Performance Area	Your score	Public Service Average	Standard	Your score	PS Average	
2.1 Service Delivery Improvement	1.0	1.9	2.1.1 Service delivery charter, standards and SDIP	1	1.9	
2.2 Management Structures	3.0	2.6	2.2.1 Functionality of management structures	3	2.6	
2.3 Accountability	4.0	3.4	2.3.1 Annual reporting	4	3.6	
			2.3.2 Functioning of Audit Committee	4	3.1	
2.4 Ethics	3.0	2.3	2.4.1 Systems and policies to ensure professional ethics	2	2.2	
			2.4.2 Fraud prevention	4	2.4	
2.5 Internal audit	4.0	2.9	2.5.1 Assessment of internal audit arrangements	4	2.9	
2.6 Risk management	3.0	2.8	2.6.1 Assessment of risk management arrangements	3	2.8	
2.7 Delegations	3.5	2.6	2.7.1 Delegations in terms of PSA	3	2.5	
			2.7.2 Delegations in terms of PFMA	4	2.7	

3. Human Resource and Systems Management					2.6	2.4
Performance Area	Your score	Public Service Average	Standard	Your score	PS Average	
3.1 Human Resource Strategy and Planning	3.7	2.6	3.1.1 HR planning	4	2.6	
			3.1.2 Organisational design	3	2.4	
			3.1.3 Assessment of Human Resources Development	4	2.9	
3.2 HR Practices & Administration	2.5	2.2	3.2.1 Assessment of personnel administration systems	3	2.5	
			3.2.2 Application of recruitment practices	1	2.4	
			3.2.3 Staff retention	2	1.9	
			3.2.4 Management of diversity	4	2.0	
3.3 Management of Performance	3.7	2.6	3.3.1 Implementation of level 1-12 PMDS	4	2.9	
			3.3.2 Implementation of SMS PMDS (exc HOD)	4	2.3	
			3.3.3 Implementation of SMS PMDS for HOD	3	2.5	
3.4 Employee Relations	2.0	2.7	3.4.1 Functional departmental bargaining chamber	3	2.9	
			3.4.2 Management of disciplinary cases	1	2.5	
3.5 IT Systems	1.0	1.7	3.5.1 IT Governance Framework	1	1.7	

4. Financial Management					2.8	2.4
Performance Area	Your score	Public Service Average	Standard	Your score	PS Average	
4.1 Supply Chain Management	2.8	2.4	4.1.1 Demand management	3	2.4	
			4.1.2 Acquisition management	3	2.4	
			4.1.3 Logistics management	3	2.6	
			4.1.4 Disposal management	2	2.4	

Management Performance Assessment Tool

Self Assessment Score Card



Province: National Department
Department: Public Enterprises

1. Strategic Management					3	2.8
Performance Area	Your score	Public Service Average	Standard	Your score	PS Average	
1.1 Strategic Planning	3.0	3.0	1.1.1 Strategic planning alignment	3	2.9	
			1.1.2 Annual Performance Plans	3	3.0	
1.2 Programme Management	3.0	3.0	1.2.1 Programme Management Alignment	3	3.0	
1.3 Monitoring and Evaluation	3.0	2.5	1.3.1 Use of monitoring and evaluation outputs	3	2.5	

2. Governance and Accountability					2.9	2.6
Performance Area	Your score	Public Service Average	Standard	Your score	PS Average	
2.1 Service Delivery Improvement	2.0	1.9	2.1.1 Service delivery charter, standards and SDIP	2	1.9	
2.2 Management Structures	3.0	2.6	2.2.1 Functionality of management structures	3	2.6	
2.3 Accountability	4.0	3.4	2.3.1 Annual reporting	4	3.6	
			2.3.2 Functioning of Audit Committee	4	3.1	
2.4 Ethics	2.5	2.3	2.4.1 Systems and policies to ensure professional ethics	3	2.2	
			2.4.2 Fraud prevention	2	2.4	
2.5 Internal audit	4.0	2.9	2.5.1 Assessment of internal audit arrangements	4	2.9	
2.6 Risk management	2.0	2.8	2.6.1 Assessment of risk management arrangements	2	2.8	
2.7 Delegations	2.5	2.6	2.7.1 Delegations in terms of PSA	2	2.5	
			2.7.2 Delegations in terms of PFMA	3	2.7	

3. Human Resource and Systems Management					2.5	2.4
Performance Area	Your score	Public Service Average	Standard	Your score	PS Average	
3.1 Human Resource Strategy and Planning	3.0	2.6	3.1.1 HR planning	3	2.6	
			3.1.2 Organisational design	3	2.4	
			3.1.3 Assessment of Human Resources Development	3	2.9	
3.2 HR Practices & Administration	2.8	2.2	3.2.1 Assessment of personnel administration systems	3	2.5	
			3.2.2 Application of recruitment practices	3	2.4	
			3.2.3 Staff retention	3	1.9	
			3.2.4 Management of diversity	2	2.0	
3.3 Management of Performance	2.7	2.6	3.3.1 Implementation of level 1-12 PMDS	4	2.9	
			3.3.2 Implementation of SMS PMDS (exc HOD)	1	2.3	
			3.3.3 Implementation of SMS PMDS for HOD	3	2.5	
3.4 Employee Relations	3.0	2.7	3.4.1 Functional departmental bargaining chamber	3	2.9	
			3.4.2 Management of disciplinary cases	3	2.5	
3.5 IT Systems	1.0	1.7	3.5.1 IT Governance Framework	1	1.7	

4. Financial Management					2.8	2.4
Performance Area	Your score	Public Service Average	Standard	Your score	PS Average	
4.1 Supply Chain Management	2.8	2.4	4.1.1 Demand management	2	2.4	
			4.1.2 Acquisition management	3	2.4	
			4.1.3 Logistics management	3	2.6	
			4.1.4 Disposal management	3	2.4	

Management Performance Assessment Tool

Self Assessment Score Card



Province: National Department
 Department: Public Service & Administration

1. Strategic Management					2.7	2.8
Performance Area	Your score	Public Service Average	Standard	Your score	PS Average	
1.1 Strategic Planning	3.0	3.0	1.1.1 Strategic planning alignment	3	2.9	
			1.1.2 Annual Performance Plans	3	3.0	
1.2 Programme Management	3.0	3.0	1.2.1 Programme Management Alignment	3	3.0	
1.3 Monitoring and Evaluation	2.0	2.5	1.3.1 Use of monitoring and evaluation outputs	2	2.5	

2. Governance and Accountability					2.6	2.6
Performance Area	Your score	Public Service Average	Standard	Your score	PS Average	
2.1 Service Delivery Improvement	1.0	1.9	2.1.1 Service delivery charter, standards and SDIP	1	1.9	
2.2 Management Structures	3.0	2.6	2.2.1 Functionality of management structures	3	2.6	
			2.3 Accountability	3.0	3.4	2.3.1 Annual reporting
2.3.2 Functioning of Audit Committee	3	3.1				
2.4 Ethics	2.0	2.3	2.4.1 Systems and policies to ensure professional ethics	2	2.2	
			2.4.2 Fraud prevention	2	2.4	
2.5 Internal audit	3.0	2.9	2.5.1 Assessment of internal audit arrangements	3	2.9	
2.6 Risk management	3.0	2.8	2.6.1 Assessment of risk management arrangements	3	2.8	
2.7 Delegations	3.0	2.6	2.7.1 Delegations in terms of PSA	3	2.5	
			2.7.2 Delegations in terms of PFMA	3	2.7	

3. Human Resource and Systems Management					2	2.4
Performance Area	Your score	Public Service Average	Standard	Your score	PS Average	
3.1 Human Resource Strategy and Planning	2.7	2.6	3.1.1 HR planning	2	2.6	
			3.1.2 Organisational design	3	2.4	
			3.1.3 Assessment of Human Resources Development	3	2.9	
3.2 HR Practices & Administration	2.3	2.2	3.2.1 Assessment of personnel administration systems	3	2.5	
			3.2.2 Application of recruitment practices	3	2.4	
			3.2.3 Staff retention	2	1.9	
			3.2.4 Management of diversity	1	2.0	
3.3 Management of Performance	1.7	2.6	3.3.1 Implementation of level 1-12 PMDS	3	2.9	
			3.3.2 Implementation of SMS PMDS (exc HOD)	1	2.3	
			3.3.3 Implementation of SMS PMDS for HOD	1	2.5	
3.4 Employee Relations	2.5	2.7	3.4.1 Functional departmental bargaining chamber	4	2.9	
			3.4.2 Management of disciplinary cases	1	2.5	
3.5 IT Systems	1.0	1.7	3.5.1 IT Governance Framework	1	1.7	

4. Financial Management					3	2.4
Performance Area	Your score	Public Service Average	Standard	Your score	PS Average	
4.1 Supply Chain Management	3.0	2.4	4.1.1 Demand management	3	2.4	
			4.1.2 Acquisition management	3	2.4	
			4.1.3 Logistics management	3	2.6	
			4.1.4 Disposal management	3	2.4	

Management Performance Assessment Tool

Self Assessment Score Card



Province: National Department
Department: Public Works

1. Strategic Management					1.8	2.8
Performance Area	Your score	Public Service Average	Standard	Your score	PS Average	
1.1 Strategic Planning	1.5	3.0	1.1.1 Strategic planning alignment	2	2.9	
			1.1.2 Annual Performance Plans	1	3.0	
1.2 Programme Management	2.0	3.0	1.2.1 Programme Management Alignment	2	3.0	
1.3 Monitoring and Evaluation	2.0	2.5	1.3.1 Use of monitoring and evaluation outputs	2	2.5	

2. Governance and Accountability					2.4	2.6
Performance Area	Your score	Public Service Average	Standard	Your score	PS Average	
2.1 Service Delivery Improvement	1.0	1.9	2.1.1 Service delivery charter, standards and SDIP	1	1.9	
2.2 Management Structures	3.0	2.6	2.2.1 Functionality of management structures	3	2.6	
2.3 Accountability	4.0	3.4	2.3.1 Annual reporting	4	3.6	
			2.3.2 Functioning of Audit Committee	3	3.1	
2.4 Ethics	2.0	2.3	2.4.1 Systems and policies to ensure professional ethics	1	2.2	
			2.4.2 Fraud prevention	3	2.4	
2.5 Internal audit	3.0	2.9	2.5.1 Assessment of internal audit arrangements	3	2.9	
2.6 Risk management	2.0	2.8	2.6.1 Assessment of risk management arrangements	2	2.8	
2.7 Delegations	2.0	2.6	2.7.1 Delegations in terms of PSA	2	2.5	
			2.7.2 Delegations in terms of PFMA	2	2.7	

3. Human Resource and Systems Management					1.8	2.4
Performance Area	Your score	Public Service Average	Standard	Your score	PS Average	
3.1 Human Resource Strategy and Planning	2.3	2.6	3.1.1 HR planning	2	2.6	
			3.1.2 Organisational design	2	2.4	
			3.1.3 Assessment of Human Resources Development	3	2.9	
3.2 HR Practices & Administration	2.5	2.2	3.2.1 Assessment of personnel administration systems	3	2.5	
			3.2.2 Application of recruitment practices	2	2.4	
			3.2.3 Staff retention	2	1.9	
			3.2.4 Management of diversity	3	2.0	
3.3 Management of Performance	2.0	2.6	3.3.1 Implementation of level 1-12 PMDS	3	2.9	
			3.3.2 Implementation of SMS PMDS (exc HOD)	2	2.3	
			3.3.3 Implementation of SMS PMDS for HOD	1	2.5	
3.4 Employee Relations	1.0	2.7	3.4.1 Functional departmental bargaining chamber	1	2.9	
			3.4.2 Management of disciplinary cases	1	2.5	
3.5 IT Systems	1.0	1.7	3.5.1 IT Governance Framework	1	1.7	

4. Financial Management					2.3	2.4
Performance Area	Your score	Public Service Average	Standard	Your score	PS Average	
4.1 Supply Chain Management	2.3	2.4	4.1.1 Demand management	3	2.4	
			4.1.2 Acquisition management	2	2.4	
			4.1.3 Logistics management	2	2.6	
			4.1.4 Disposal management	2	2.4	

Management Performance Assessment Tool

Self Assessment Score Card



Province: National Department
Department: Rural Development

1. Strategic Management					1.2	2.8
Performance Area	Your score	Public Service Average	Standard	Your score	PS Average	
1.1 Strategic Planning	1.5	3.0	1.1.1 Strategic planning alignment	2	2.9	
			1.1.2 Annual Performance Plans	1	3.0	
1.2 Programme Management	1.0	3.0	1.2.1 Programme Management Alignment	1	3.0	
1.3 Monitoring and Evaluation	1.0	2.5	1.3.1 Use of monitoring and evaluation outputs	1	2.5	

2. Governance and Accountability					2	2.6
Performance Area	Your score	Public Service Average	Standard	Your score	PS Average	
2.1 Service Delivery Improvement	1.0	1.9	2.1.1 Service delivery charter, standards and SDIP	1	1.9	
2.2 Management Structures	1.0	2.6	2.2.1 Functionality of management structures	1	2.6	
			2.3 Accountability	3.0	3.4	
2.3 Accountability	3.0	3.4	2.3.1 Annual reporting	2	3.6	
			2.3.2 Functioning of Audit Committee	3	3.1	
2.4 Ethics	2.0	2.3	2.4.1 Systems and policies to ensure professional ethics	2	2.2	
			2.4.2 Fraud prevention	2	2.4	
2.5 Internal audit	3.0	2.9	2.5.1 Assessment of internal audit arrangements	3	2.9	
2.6 Risk management	2.0	2.8	2.6.1 Assessment of risk management arrangements	2	2.8	
2.7 Delegations	2.0	2.6	2.7.1 Delegations in terms of PSA	2	2.5	
			2.7.2 Delegations in terms of PFMA	2	2.7	

3. Human Resource and Systems Management					2.1	2.4
Performance Area	Your score	Public Service Average	Standard	Your score	PS Average	
3.1 Human Resource Strategy and Planning	2.3	2.6	3.1.1 HR planning	3	2.6	
			3.1.2 Organisational design	2	2.4	
			3.1.3 Assessment of Human Resources Development	2	2.9	
3.2 HR Practices & Administration	2.0	2.2	3.2.1 Assessment of personnel administration systems	2	2.5	
			3.2.2 Application of recruitment practices	2	2.4	
			3.2.3 Staff retention	1	1.9	
			3.2.4 Management of diversity	3	2.0	
3.3 Management of Performance	2.0	2.6	3.3.1 Implementation of level 1-12 PMDS	2	2.9	
			3.3.2 Implementation of SMS PMDS (exc HOD)	1	2.3	
			3.3.3 Implementation of SMS PMDS for HOD	3	2.5	
3.4 Employee Relations	2.0	2.7	3.4.1 Functional departmental bargaining chamber	3	2.9	
			3.4.2 Management of disciplinary cases	1	2.5	
3.5 IT Systems	2.0	1.7	3.5.1 IT Governance Framework	2	1.7	

4. Financial Management					2.8	2.4
Performance Area	Your score	Public Service Average	Standard	Your score	PS Average	
4.1 Supply Chain Management	2.8	2.4	4.1.1 Demand management	3	2.4	
			4.1.2 Acquisition management	2	2.4	
			4.1.3 Logistics management	3	2.6	
			4.1.4 Disposal management	3	2.4	

Management Performance Assessment Tool

Self Assessment Score Card



Province: National Department
Department: Science and Technology

1. Strategic Management					3.2	2.8
Performance Area	Your score	Public Service Average	Standard	Your score	PS Average	
1.1 Strategic Planning	3.5	3.0	1.1.1 Strategic planning alignment	3	2.9	
			1.1.2 Annual Performance Plans	4	3.0	
1.2 Programme Management	3.0	3.0	1.2.1 Programme Management Alignment	3	3.0	
1.3 Monitoring and Evaluation	3.0	2.5	1.3.1 Use of monitoring and evaluation outputs	3	2.5	

2. Governance and Accountability					3.2	2.6
Performance Area	Your score	Public Service Average	Standard	Your score	PS Average	
2.1 Service Delivery Improvement	1.0	1.9	2.1.1 Service delivery charter, standards and SDIP	1	1.9	
2.2 Management Structures	3.0	2.6	2.2.1 Functionality of management structures	3	2.6	
2.3 Accountability	4.0	3.4	2.3.1 Annual reporting	4	3.6	
			2.3.2 Functioning of Audit Committee	4	3.1	
2.4 Ethics	2.5	2.3	2.4.1 Systems and policies to ensure professional ethics	3	2.2	
			2.4.2 Fraud prevention	2	2.4	
2.5 Internal audit	4.0	2.9	2.5.1 Assessment of internal audit arrangements	4	2.9	
2.6 Risk management	4.0	2.8	2.6.1 Assessment of risk management arrangements	4	2.8	
2.7 Delegations	4.0	2.6	2.7.1 Delegations in terms of PSA	4	2.5	
			2.7.2 Delegations in terms of PFMA	4	2.7	

3. Human Resource and Systems Management					2.5	2.4
Performance Area	Your score	Public Service Average	Standard	Your score	PS Average	
3.1 Human Resource Strategy and Planning	2.7	2.6	3.1.1 HR planning	3	2.6	
			3.1.2 Organisational design	2	2.4	
			3.1.3 Assessment of Human Resources Development	3	2.9	
3.2 HR Practices & Administration	2.3	2.2	3.2.1 Assessment of personnel administration systems	3	2.5	
			3.2.2 Application of recruitment practices	3	2.4	
			3.2.3 Staff retention	2	1.9	
			3.2.4 Management of diversity	1	2.0	
3.3 Management of Performance	3.0	2.6	3.3.1 Implementation of level 1-12 PMDS	3	2.9	
			3.3.2 Implementation of SMS PMDS (exc HOD)	2	2.3	
			3.3.3 Implementation of SMS PMDS for HOD	4	2.5	
3.4 Employee Relations	3.5	2.7	3.4.1 Functional departmental bargaining chamber	4	2.9	
			3.4.2 Management of disciplinary cases	3	2.5	
3.5 IT Systems	1.0	1.7	3.5.1 IT Governance Framework	1	1.7	

4. Financial Management					3	2.4
Performance Area	Your score	Public Service Average	Standard	Your score	PS Average	
4.1 Supply Chain Management	3.0	2.4	4.1.1 Demand management	3	2.4	
			4.1.2 Acquisition management	3	2.4	
			4.1.3 Logistics management	3	2.6	
			4.1.4 Disposal management	3	2.4	

Management Performance Assessment Tool

Self Assessment Score Card



Province: National Department
Department: Social Development

1. Strategic Management					2.2	2.8
Performance Area	Your score	Public Service Average	Standard	Your score	PS Average	
1.1 Strategic Planning	2.5	3.0	1.1.1 Strategic planning alignment	3	2.9	
			1.1.2 Annual Performance Plans	2	3.0	
1.2 Programme Management	2.0	3.0	1.2.1 Programme Management Alignment	2	3.0	
1.3 Monitoring and Evaluation	2.0	2.5	1.3.1 Use of monitoring and evaluation outputs	2	2.5	

2. Governance and Accountability					3.2	2.6
Performance Area	Your score	Public Service Average	Standard	Your score	PS Average	
2.1 Service Delivery Improvement	3.0	1.9	2.1.1 Service delivery charter, standards and SDIP	3	1.9	
2.2 Management Structures	3.0	2.6	2.2.1 Functionality of management structures	3	2.6	
2.3 Accountability	4.0	3.4	2.3.1 Annual reporting	4	3.6	
			2.3.2 Functioning of Audit Committee	3	3.1	
2.4 Ethics	2.0	2.3	2.4.1 Systems and policies to ensure professional ethics	2	2.2	
			2.4.2 Fraud prevention	2	2.4	
2.5 Internal audit	4.0	2.9	2.5.1 Assessment of internal audit arrangements	4	2.9	
2.6 Risk management	3.0	2.8	2.6.1 Assessment of risk management arrangements	3	2.8	
2.7 Delegations	3.5	2.6	2.7.1 Delegations in terms of PSA	3	2.5	
			2.7.2 Delegations in terms of PFMA	4	2.7	

3. Human Resource and Systems Management					2.8	2.4
Performance Area	Your score	Public Service Average	Standard	Your score	PS Average	
3.1 Human Resource Strategy and Planning	3.0	2.6	3.1.1 HR planning	3	2.6	
			3.1.2 Organisational design	3	2.4	
			3.1.3 Assessment of Human Resources Development	3	2.9	
3.2 HR Practices & Administration	2.5	2.2	3.2.1 Assessment of personnel administration systems	2	2.5	
			3.2.2 Application of recruitment practices	3	2.4	
			3.2.3 Staff retention	2	1.9	
			3.2.4 Management of diversity	3	2.0	
3.3 Management of Performance	3.0	2.6	3.3.1 Implementation of level 1-12 PMDS	4	2.9	
			3.3.2 Implementation of SMS PMDS (exc HOD)	2	2.3	
			3.3.3 Implementation of SMS PMDS for HOD	3	2.5	
3.4 Employee Relations	3.5	2.7	3.4.1 Functional departmental bargaining chamber	4	2.9	
			3.4.2 Management of disciplinary cases	3	2.5	
3.5 IT Systems	2.0	1.7	3.5.1 IT Governance Framework	2	1.7	

4. Financial Management					2.5	2.4
Performance Area	Your score	Public Service Average	Standard	Your score	PS Average	
4.1 Supply Chain Management	2.5	2.4	4.1.1 Demand management	2	2.4	
			4.1.2 Acquisition management	2	2.4	
			4.1.3 Logistics management	3	2.6	
			4.1.4 Disposal management	3	2.4	

Management Performance Assessment Tool

Self Assessment Score Card



Province: National Department
 Department: Sport and Recreation SA

1. Strategic Management					3	2.8
Performance Area	Your score	Public Service Average	Standard	Your score	PS Average	
1.1 Strategic Planning	3.0	3.0	1.1.1 Strategic planning alignment	3	2.9	
			1.1.2 Annual Performance Plans	3	3.0	
1.2 Programme Management	3.0	3.0	1.2.1 Programme Management Alignment	3	3.0	
1.3 Monitoring and Evaluation	3.0	2.5	1.3.1 Use of monitoring and evaluation outputs	3	2.5	

2. Governance and Accountability					3.1	2.6
Performance Area	Your score	Public Service Average	Standard	Your score	PS Average	
2.1 Service Delivery Improvement	3.0	1.9	2.1.1 Service delivery charter, standards and SDIP	3	1.9	
2.2 Management Structures	3.0	2.6	2.2.1 Functionality of management structures	3	2.6	
2.3 Accountability	4.0	3.4	2.3.1 Annual reporting	4	3.6	
			2.3.2 Functioning of Audit Committee	4	3.1	
2.4 Ethics	3.0	2.3	2.4.1 Systems and policies to ensure professional ethics	3	2.2	
			2.4.2 Fraud prevention	3	2.4	
2.5 Internal audit	3.0	2.9	2.5.1 Assessment of internal audit arrangements	3	2.9	
2.6 Risk management	3.0	2.8	2.6.1 Assessment of risk management arrangements	3	2.8	
2.7 Delegations	3.0	2.6	2.7.1 Delegations in terms of PSA	3	2.5	
			2.7.2 Delegations in terms of PFMA	3	2.7	

3. Human Resource and Systems Management					2.2	2.4
Performance Area	Your score	Public Service Average	Standard	Your score	PS Average	
3.1 Human Resource Strategy and Planning	3.0	2.6	3.1.1 HR planning	2	2.6	
			3.1.2 Organisational design	3	2.4	
			3.1.3 Assessment of Human Resources Development	4	2.9	
3.2 HR Practices & Administration	2.3	2.2	3.2.1 Assessment of personnel administration systems	3	2.5	
			3.2.2 Application of recruitment practices	2	2.4	
			3.2.3 Staff retention	3	1.9	
			3.2.4 Management of diversity	1	2.0	
3.3 Management of Performance	2.3	2.6	3.3.1 Implementation of level 1-12 PMDS	3	2.9	
			3.3.2 Implementation of SMS PMDS (exc HOD)	3	2.3	
			3.3.3 Implementation of SMS PMDS for HOD	1	2.5	
3.4 Employee Relations	2.5	2.7	3.4.1 Functional departmental bargaining chamber	2	2.9	
			3.4.2 Management of disciplinary cases	3	2.5	
3.5 IT Systems	1.0	1.7	3.5.1 IT Governance Framework	1	1.7	

4. Financial Management					3.3	2.4
Performance Area	Your score	Public Service Average	Standard	Your score	PS Average	
4.1 Supply Chain Management	3.3	2.4	4.1.1 Demand management	3	2.4	
			4.1.2 Acquisition management	3	2.4	
			4.1.3 Logistics management	4	2.6	
			4.1.4 Disposal management	3	2.4	

Management Performance Assessment Tool

Self Assessment Score Card



Province: National Department
Department: Tourism

1. Strategic Management					3.8	2.8
Performance Area	Your score	Public Service Average	Standard	Your score	PS Average	
1.1 Strategic Planning	3.5	3.0	1.1.1 Strategic planning alignment	3	2.9	
			1.1.2 Annual Performance Plans	4	3.0	
1.2 Programme Management	4.0	3.0	1.2.1 Programme Management Alignment	4	3.0	
1.3 Monitoring and Evaluation	4.0	2.5	1.3.1 Use of monitoring and evaluation outputs	4	2.5	

2. Governance and Accountability					2.7	2.6
Performance Area	Your score	Public Service Average	Standard	Your score	PS Average	
2.1 Service Delivery Improvement	1.0	1.9	2.1.1 Service delivery charter, standards and SDIP	1	1.9	
2.2 Management Structures	3.0	2.6	2.2.1 Functionality of management structures	3	2.6	
2.3 Accountability	4.0	3.4	2.3.1 Annual reporting	4	3.6	
			2.3.2 Functioning of Audit Committee	4	3.1	
2.4 Ethics	1.0	2.3	2.4.1 Systems and policies to ensure professional ethics	1	2.2	
			2.4.2 Fraud prevention	1	2.4	
2.5 Internal audit	4.0	2.9	2.5.1 Assessment of internal audit arrangements	4	2.9	
2.6 Risk management	3.0	2.8	2.6.1 Assessment of risk management arrangements	3	2.8	
2.7 Delegations	3.0	2.6	2.7.1 Delegations in terms of PSA	3	2.5	
			2.7.2 Delegations in terms of PFMA	3	2.7	

3. Human Resource and Systems Management					2.6	2.4
Performance Area	Your score	Public Service Average	Standard	Your score	PS Average	
3.1 Human Resource Strategy and Planning	3.0	2.6	3.1.1 HR planning	3	2.6	
			3.1.2 Organisational design	2	2.4	
			3.1.3 Assessment of Human Resources Development	4	2.9	
3.2 HR Practices & Administration	2.5	2.2	3.2.1 Assessment of personnel administration systems	2	2.5	
			3.2.2 Application of recruitment practices	2	2.4	
			3.2.3 Staff retention	3	1.9	
			3.2.4 Management of diversity	3	2.0	
3.3 Management of Performance	3.3	2.6	3.3.1 Implementation of level 1-12 PMDS	4	2.9	
			3.3.2 Implementation of SMS PMDS (exc HOD)	3	2.3	
			3.3.3 Implementation of SMS PMDS for HOD	3	2.5	
3.4 Employee Relations	3.0	2.7	3.4.1 Functional departmental bargaining chamber	3	2.9	
			3.4.2 Management of disciplinary cases	3	2.5	
3.5 IT Systems	1.0	1.7	3.5.1 IT Governance Framework	1	1.7	

4. Financial Management					2.8	2.4
Performance Area	Your score	Public Service Average	Standard	Your score	PS Average	
4.1 Supply Chain Management	2.8	2.4	4.1.1 Demand management	2	2.4	
			4.1.2 Acquisition management	3	2.4	
			4.1.3 Logistics management	3	2.6	
			4.1.4 Disposal management	3	2.4	

Management Performance Assessment Tool

Self Assessment Score Card



Province: National Department
Department: Trade and Industry

1. Strategic Management					3	2.8
Performance Area	Your score	Public Service Average	Standard	Your score	PS Average	
1.1 Strategic Planning	3.0	3.0	1.1.1 Strategic planning alignment	3	2.9	
			1.1.2 Annual Performance Plans	3	3.0	
1.2 Programme Management	3.0	3.0	1.2.1 Programme Management Alignment	3	3.0	
1.3 Monitoring and Evaluation	3.0	2.5	1.3.1 Use of monitoring and evaluation outputs	3	2.5	

2. Governance and Accountability					3.6	2.6
Performance Area	Your score	Public Service Average	Standard	Your score	PS Average	
2.1 Service Delivery Improvement	2.0	1.9	2.1.1 Service delivery charter, standards and SDIP	2	1.9	
2.2 Management Structures	4.0	2.6	2.2.1 Functionality of management structures	4	2.6	
2.3 Accountability	4.0	3.4	2.3.1 Annual reporting	4	3.6	
			2.3.2 Functioning of Audit Committee	4	3.1	
2.4 Ethics	4.0	2.3	2.4.1 Systems and policies to ensure professional ethics	4	2.2	
			2.4.2 Fraud prevention	4	2.4	
2.5 Internal audit	4.0	2.9	2.5.1 Assessment of internal audit arrangements	4	2.9	
2.6 Risk management	4.0	2.8	2.6.1 Assessment of risk management arrangements	4	2.8	
2.7 Delegations	3.0	2.6	2.7.1 Delegations in terms of PSA	3	2.5	
			2.7.2 Delegations in terms of PFMA	3	2.7	

3. Human Resource and Systems Management					3.6	2.4
Performance Area	Your score	Public Service Average	Standard	Your score	PS Average	
3.1 Human Resource Strategy and Planning	3.3	2.6	3.1.1 HR planning	4	2.6	
			3.1.2 Organisational design	3	2.4	
			3.1.3 Assessment of Human Resources Development	3	2.9	
3.2 HR Practices & Administration	3.3	2.2	3.2.1 Assessment of personnel administration systems	3	2.5	
			3.2.2 Application of recruitment practices	4	2.4	
			3.2.3 Staff retention	3	1.9	
			3.2.4 Management of diversity	3	2.0	
3.3 Management of Performance	3.7	2.6	3.3.1 Implementation of level 1-12 PMDS	4	2.9	
			3.3.2 Implementation of SMS PMDS (exc HOD)	4	2.3	
			3.3.3 Implementation of SMS PMDS for HOD	3	2.5	
3.4 Employee Relations	3.5	2.7	3.4.1 Functional departmental bargaining chamber	4	2.9	
			3.4.2 Management of disciplinary cases	3	2.5	
3.5 IT Systems	4.0	1.7	3.5.1 IT Governance Framework	4	1.7	

4. Financial Management					3	2.4
Performance Area	Your score	Public Service Average	Standard	Your score	PS Average	
4.1 Supply Chain Management	3.0	2.4	4.1.1 Demand management	3	2.4	
			4.1.2 Acquisition management	3	2.4	
			4.1.3 Logistics management	4	2.6	
			4.1.4 Disposal management	2	2.4	

Management Performance Assessment Tool

Self Assessment Score Card



Province: National Department
Department: Water Affairs

1. Strategic Management					2	2.8
Performance Area	Your score	Public Service Average	Standard	Your score	PS Average	
1.1 Strategic Planning	2.0	3.0	1.1.1 Strategic planning alignment	2	2.9	
			1.1.2 Annual Performance Plans	2	3.0	
1.2 Programme Management	2.0	3.0	1.2.1 Programme Management Alignment	2	3.0	
1.3 Monitoring and Evaluation	2.0	2.5	1.3.1 Use of monitoring and evaluation outputs	2	2.5	

2. Governance and Accountability					2.3	2.6
Performance Area	Your score	Public Service Average	Standard	Your score	PS Average	
2.1 Service Delivery Improvement	2.0	1.9	2.1.1 Service delivery charter, standards and SDIP	2	1.9	
2.2 Management Structures	2.0	2.6	2.2.1 Functionality of management structures	2	2.6	
2.3 Accountability	3.0	3.4	2.3.1 Annual reporting	3	3.6	
			2.3.2 Functioning of Audit Committee	2	3.1	
2.4 Ethics	2.0	2.3	2.4.1 Systems and policies to ensure professional ethics	2	2.2	
			2.4.2 Fraud prevention	2	2.4	
2.5 Internal audit	3.0	2.9	2.5.1 Assessment of internal audit arrangements	3	2.9	
2.6 Risk management	2.0	2.8	2.6.1 Assessment of risk management arrangements	2	2.8	
2.7 Delegations	2.0	2.6	2.7.1 Delegations in terms of PSA	2	2.5	
			2.7.2 Delegations in terms of PFMA	2	2.7	

3. Human Resource and Systems Management					2	2.4
Performance Area	Your score	Public Service Average	Standard	Your score	PS Average	
3.1 Human Resource Strategy and Planning	2.0	2.6	3.1.1 HR planning	2	2.6	
			3.1.2 Organisational design	2	2.4	
			3.1.3 Assessment of Human Resources Development	2	2.9	
3.2 HR Practices & Administration	1.8	2.2	3.2.1 Assessment of personnel administration systems	2	2.5	
			3.2.2 Application of recruitment practices	2	2.4	
			3.2.3 Staff retention	1	1.9	
			3.2.4 Management of diversity	2	2.0	
3.3 Management of Performance	2.0	2.6	3.3.1 Implementation of level 1-12 PMDS	2	2.9	
			3.3.2 Implementation of SMS PMDS (exc HOD)	2	2.3	
			3.3.3 Implementation of SMS PMDS for HOD	2	2.5	
3.4 Employee Relations	2.0	2.7	3.4.1 Functional departmental bargaining chamber	3	2.9	
			3.4.2 Management of disciplinary cases	1	2.5	
3.5 IT Systems	2.0	1.7	3.5.1 IT Governance Framework	2	1.7	

4. Financial Management					2	2.4
Performance Area	Your score	Public Service Average	Standard	Your score	PS Average	
4.1 Supply Chain Management	2.0	2.4	4.1.1 Demand management	2	2.4	
			4.1.2 Acquisition management	2	2.4	
			4.1.3 Logistics management	2	2.6	
			4.1.4 Disposal management	2	2.4	

Management Performance Assessment Tool

Self Assessment Score Card



Province: National Department
Department: Women, Children & People with Disabilities

1. Strategic Management					2	2.8
Performance Area	Your score	Public Service Average	Standard	Your score	PS Average	
1.1 Strategic Planning	2.0	3.0	1.1.1 Strategic planning alignment	2	2.9	
			1.1.2 Annual Performance Plans	2	3.0	
1.2 Programme Management	2.0	3.0	1.2.1 Programme Management Alignment	2	3.0	
1.3 Monitoring and Evaluation	2.0	2.5	1.3.1 Use of monitoring and evaluation outputs	2	2.5	

2. Governance and Accountability					1.5	2.6
Performance Area	Your score	Public Service Average	Standard	Your score	PS Average	
2.1 Service Delivery Improvement	1.0	1.9	2.1.1 Service delivery charter, standards and SDIP	1	1.9	
2.2 Management Structures	2.0	2.6	2.2.1 Functionality of management structures	2	2.6	
			2.3 Accountability	2.0	3.4	
2.3 Accountability	2.0	3.4	2.3.1 Annual reporting	2	3.6	
			2.3.2 Functioning of Audit Committee	2	3.1	
2.4 Ethics	1.5	2.3	2.4.1 Systems and policies to ensure professional ethics	2	2.2	
			2.4.2 Fraud prevention	1	2.4	
2.5 Internal audit	1.0	2.9	2.5.1 Assessment of internal audit arrangements	1	2.9	
2.6 Risk management	1.0	2.8	2.6.1 Assessment of risk management arrangements	1	2.8	
2.7 Delegations	2.0	2.6	2.7.1 Delegations in terms of PSA	1	2.5	
			2.7.2 Delegations in terms of PFMA	3	2.7	

3. Human Resource and Systems Management					1.5	2.4
Performance Area	Your score	Public Service Average	Standard	Your score	PS Average	
3.1 Human Resource Strategy and Planning	1.7	2.6	3.1.1 HR planning	2	2.6	
			3.1.2 Organisational design	2	2.4	
			3.1.3 Assessment of Human Resources Development	1	2.9	
3.2 HR Practices & Administration	1.8	2.2	3.2.1 Assessment of personnel administration systems	2	2.5	
			3.2.2 Application of recruitment practices	3	2.4	
			3.2.3 Staff retention	1	1.9	
			3.2.4 Management of diversity	1	2.0	
3.3 Management of Performance	1.0	2.6	3.3.1 Implementation of level 1-12 PMDS	1	2.9	
			3.3.2 Implementation of SMS PMDS (exc HOD)	1	2.3	
			3.3.3 Implementation of SMS PMDS for HOD	1	2.5	
3.4 Employee Relations	2.0	2.7	3.4.1 Functional departmental bargaining chamber	2	2.9	
			3.4.2 Management of disciplinary cases	2	2.5	
3.5 IT Systems	1.0	1.7	3.5.1 IT Governance Framework	1	1.7	

4. Financial Management					1.8	2.4
Performance Area	Your score	Public Service Average	Standard	Your score	PS Average	
4.1 Supply Chain Management	1.8	2.4	4.1.1 Demand management	1	2.4	
			4.1.2 Acquisition management	2	2.4	
			4.1.3 Logistics management	2	2.6	
			4.1.4 Disposal management	2	2.4	